

A.A. CAPITAL DISTRICT CENTRAL OFFICE, (CDCO)
Report of Phone Calls Received
and Other Data
November 2025

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The helpline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 01 (Albany region)	26
District 02 (Troy-Cohoes region)	5
District 03 (Catskill-Green County region)	2
District 08 (Greater Delaware, Otsego, Schoharie Counties; parts of Broome, Chenango, and Montgomery Counties.	2
District 09 (Southern parts of Oneida and Herkimer counties)	8
District 13 (Warren County and parts of Hamilton, Essex and Washington Counties)	6
District 14 (Schenectady region)	5
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	10
Districts Total:	66
New York State sites outside of CDCO districts	11
For out of state** (includes 'unknown')	6
Outside of Districts Total:	17
TOTAL CALLS	83

First Time Callers	31
Callers new to A.A.	21
In Office Store Sales or Online Pickups	58
Visitors Conducting Business at the CDCO	3
In Office Donations	5
Volunteers reporting no calls during their shift	7

The Office sold \$1,091.65 in AA literature, at list, and \$516.00 in medallions.
The CDCO website received 13,070 visitors.

All CDCO reports are available at <https://aaalbany.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator – Gene R.